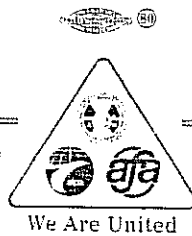


United Airlines



Union Coalition

September 13, 2002

Glenn F. Tilton  
Chief Executive Officer  
United Airlines, Inc.  
1200 East Algonquin Road  
Elk Grove Village, Illinois 60007

Dear Mr. Tilton:

Following our meeting of September 4, 2002, we have continued to work with our advisors and each other on the terms of an alternative framework that will enable the Company to access substantial near-term lending.

At this point in our process, we intend to provide the Company with an alternative framework by approximately September 19, 2002. We are confident that the alternative framework will enable the Company to provide the ATSB with supplemental materials in support of the Company's pending application before the ATSB and trust that you will take steps to ensure that the Company can file such materials after September 16<sup>th</sup>.

Very truly yours,

Captain Paul Whiteford  
UAL-MEC Chairman  
ALPA

Randy Canale  
President and General Chairman  
District Lodge 141  
IAM

Gregory E. Davidowitch  
UAL-MEC President  
AFA

Scotty Ford  
President and General Chairman  
District Lodge 141-M

David W. Durkin  
President, Local 540  
TWU

Mikel Alpers  
President  
PAFCA-UAL